

SHARING ELIGIBILITY

1. Packages and Options

Homeowners

	Systems Package	Appliances Package	Complete Package
SYSTEMS			
Heating w/ductwork	✓		✓
Air conditioning w/ductwork	✓		✓
Electrical	✓		✓
Ceiling fans	✓		✓
Smoke detectors	✓		✓
Doorbells	✓		✓
Central Vacuum	✓		✓
Plumbing (includes stoppages)	✓		✓
Water heaters	✓		✓
Instant hot water dispensers	✓		✓
APPLIANCES			
Refrigerators		✓	✓
Ovens/ranges/cooktops		✓	✓
Clothes Washers		✓	✓
Clothes Dryers		✓	✓
Dishwashers		✓	✓
Built-in microwaves		✓	✓
Garbage disposals		✓	✓
Trash compactors		✓	✓
Garage door openers		✓	✓
OTHER ITEMS			
Minor roof leak repairs	+	+	+
H.O. Insurance deductible (\$1k)	+	+	+
Pool/Spa Equipment	+	+	+
Pumps for fountains, jets, slides	+	+	+
Well Pump	+	+	+
Septic Pump	+	+	+
Sprinkler System	+	+	+
Soft water filtration system	+	+	+

Buyers & Sellers

	RealSystems™	RealComplete™
SYSTEMS		
Heating w/ductwork	✓	✓
Air conditioning w/ductwork	✓	✓
Electrical	✓	✓
Ceiling fans	✓	✓
Smoke detectors	✓	✓
Doorbells	✓	✓
Central Vacuum	✓	✓
Plumbing (includes stoppages)	✓	✓
Water heaters	✓	✓
Instant hot water dispensers	✓	✓
APPLIANCES		
Refrigerators		✓
Ovens/ranges/cooktops		✓
Clothes Washers		✓
Clothes Dryers		✓
Dishwashers		✓
Built-in microwaves		✓
Garbage disposals		✓
Trash compactors		✓
Garage door openers		✓
OTHER ITEMS		
Minor roof leak repairs		✓
H.O. Insurance deductible (\$1k)		✓
Pool/Spa Equipment	+	+
Pumps for fountains, jets, slides	+	+
Well Pump	+	+
Septic Pump	+	+
Sprinkler System	+	+
Soft water filtration system	+	+

2. **Supplement Option:** HRS offers a supplemental option that provides protection at half the suggested subscription rate with half the benefits of cost sharing. Please contact HRS for details of a custom quote. This subscription applies to homeowners that have home warranty service contracts that want additional supplemental protection for items not covered under their home warranty, or for homeowners who would like to get limited sharing benefits for their home at a lower cost.

SHARING ELIGIBILITY (cont'd)

3. Heating & Air Conditioning

All parts and components for the following HVAC costs are eligible up to 5 ton capacity:

- ✓ Forced air (gas, electric, oil)
- ✓ Floor furnaces
- ✓ Mini-splits
- ✓ Room heaters
- ✓ Central electric split units
- ✓ Geothermal
- ✓ Package units
- ✓ Hot water/steam circ heaters
- ✓ Cable heat (main source only)
- ✓ Wood heating stoves
- ✓ Wall heaters
- ✓ Heat pumps
- ✓ Electric baseboard
- ✓ Wall air conditioners
- ✓ Evap units

Ductwork repairs below are eligible:

- ✓ Plenums
- ✓ Dampers
- ✓ Leaks or breaks in ductwork
- ✓ Up to \$500 eligible sharing

Repair costs NOT eligible for sharing are: outside & underground plumbing; pest or pet damage; well pump and components for geothermal and/or water source heat pump; fuel storage tanks; portable units; fireplace, grain, pellet, or wood heating stoves; diagnostic testing that is legally required when replacing HVAC system; leak detection costs; system efficiency upgrade costs; refrigerant costs over \$20/lb; maintenance; lack of maintenance; evaporative cooler pads; evaporative cooled condensers; secondary drain pans; chillers; pre-coolers; costs over \$1500 for heating system; costs over \$500 for evaporator coils; costs over \$500 for furnace; ✓ Forced air (gas, electric, oil)

4. Electrical

All parts and components for the following electrical repair costs are eligible for sharing:

- ✓ Direct Current (DC) wiring
- ✓ Smoke detectors
- ✓ Fans (Vent, Exhaust, Attic)
- ✓ Ceiling fans
- ✓ Doorbells
- ✓ Central vacuum

Repair costs NOT eligible for sharing are: telephone wiring; face plates; circuit overload; security wiring, audio/visual, intercom, and alarm wiring & equipment; light fixtures; aluminum wiring; diagnostic costs over one (1) hour; removable hoses & accessories; access to or through floors, walls, & ceilings for diagnosis or repair; costs over \$1000; ceiling fan costs over \$200;



SHARING ELIGIBILITY (cont'd)

5. Plumbing

All parts and components for the following plumbing repair costs are eligible for sharing::

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|-----------------------------------|---|-----------------------|
| ✓ Leaks in water, gas, vent pipes | ✓ Toilets, wax rings, & stoppages | ✓ Water heaters |
| ✓ Shower valves, heads, arms | ✓ Hot/cold water dispenser | ✓ Hose bibs |
| ✓ Main line stoppage | ✓ Risers, gate valves & angle stops | ✓ Pressure regulators |
| ✓ Sump pumps (ground water only) | ✓ Expansion tanks | ✓ Faucets |
| ✓ Sewage ejector pumps | ✓ Drain line clearing (sink, bathtub, shower) | ✓ Tub diverter |

Repair costs NOT eligible for sharing are: fire suppression systems; mist systems; fixtures; septic system; sewage ejector pumps for septic system; stoppages and lines outside of home's foundation; any stoppages caused by roots or foreign objects; toilet lids and seats; sinks, bathtubs, showers, shower enclosures or base pans; jets; septic tanks; caulking or grouting; water filtration systems; hydro-jetting; holding and storage tanks; steam rooms and saunas; costs for cleanouts that are inaccessible, on the roof, or new installation of cleanouts; roof vent access; costs for gaining access; water heater holding and storage tanks; legally mandated costs; energy conservation units; water heater replacement costs over \$850; faucet costs over \$200; toilet costs over \$350;

6. Appliances

All parts and components that impact the drying, washing, blowing, cooking, cooling, etc., of the following appliance repair costs are eligible for sharing:

- | | | |
|-----------------------|------------------------|-------------------------|
| ✓ Dishwashers | ✓ Garbage disposals | ✓ Oven/range/cooktops |
| ✓ Built-in microwaves | ✓ Kitchen exhaust fans | ✓ Kitchen refrigerators |
| ✓ Clothes washers | ✓ Clothes dryers | ✓ Garage door openers |

Repair costs NOT eligible for sharing are: door and track assemblies; removable accessories; free standing freezers; wine chillers; appliance costs over \$1000;

7. Minor Roof Leak Repairs

Repair costs for minor roof leaks are eligible for sharing under the occupied living space of the main dwelling, provided the leaks are the result of rain and normal wear and tear, leaks were watertight and in good condition as of the effective date of participation.

Repair costs NOT eligible for sharing are: skylights; roof mounted systems; repairs unrelated to minor leaks; missing or broken shingles or tiles; roof replacements; any costs exceeding \$500;

SHARING ELIGIBILITY (cont'd)

8. Insurance Deductibles

Buyers going through real estate transactions are eligible to share their homeowners insurance deductible cost for property caused by flood, fire, or storm.*

Insurance deductible costs NOT eligible for sharing are: lost or stolen property; homeowners insurance deductible costs exceeding \$1000.

** Available only through participating vendors in the Pro-Network.*

9. Pool/Spa Equipment

All parts and components of pool equipment repair costs are eligible for sharing:

✓ Above ground plumbing
✓ Above ground electrical
✓ Timers

✓ Pumps
✓ Filters

✓ Motors
✓ Heaters

Repair costs NOT eligible for sharing are: access for repairs; lights; liners; jets; fountains, waterfalls and equipment; auxiliary pumps; pool covers; fill line/valves; cleaning equipment, ionizers, chlorinators, skimmers, pop-up heads, pool sweeps, and turbo valves; disposable filtration mediums; fuel storage tanks; heat pumps; salt water equipment*

** Unless salt water cell option was added for additional suggested sharing amount.*

10. Well Pump

All parts and components for repairs of well pump (only) and utilized for the domestic main dwelling (only), are eligible for sharing except as noted below:

Repair costs NOT eligible for sharing include: cost of locating pump; piping (above or below ground); cable or electrical lines from or to well pump; well casings; pressure switches; control boxes; capacitors/relays; tanks; booster pumps; re-drilling of wells; geothermal well pumps or water source heat pumps; costs of well pump over \$1500.



SHARING ELIGIBILITY (cont'd)

11. Septic System Pump

All parts and components for repairs of jet, aerobic, grinder or sewage ejector pump are eligible for sharing:*

Septic system repairs that are NOT eligible for sharing include: septic system pumping; broken-collapsed sewer lines; stoppage or damage due to roots; seepage pits; cost of locating; cesspool; chemical treatment; leach lines; tile fields; leach beds; lateral lines; mainline.

** Eligible when added to RealSYSTEMS and RealCOMPLETE packages for home purchase for the first 12 mo's.*

12. Sprinkler System

All parts and components of sprinkler system repair costs are eligible for sharing:*

- | | | |
|---------------------------|-------------------|------------|
| ✓ Gate & shut-off valves | ✓ Sprinkler heads | ✓ Timers |
| ✓ Leaks and breaks in PVC | ✓ Bubbler heads | ✓ Solenoid |
| ✓ Existing wiring | | |

Repair costs NOT eligible for sharing are: pressure reducers; backflow prevention devices; adjustments or cleaning; hydraulic systems; timer batteries; damage due to roots, overgrowth, pet damage, and excavation; damage due to lawn or yard care equipment; full system replacement of underground plumbing.

** Existing wiring must be U.L. rated for underground use. Domestic use for residential landscape only.*

13. Soft Water Filtration System

All parts and components for repairs of water softener are eligible for sharing:

Repair costs NOT eligible for sharing include: any and all treatment; odor control; leased or rented units; discharge drywells; purification, iron filtration components and systems; salt; replacement of filters; water filters; pre-filters; filter components; replacement membranes; resin bed replacement; water purification systems; RO filtrations systems; repair costs exceeding \$500.

